

Business Central 2024W2

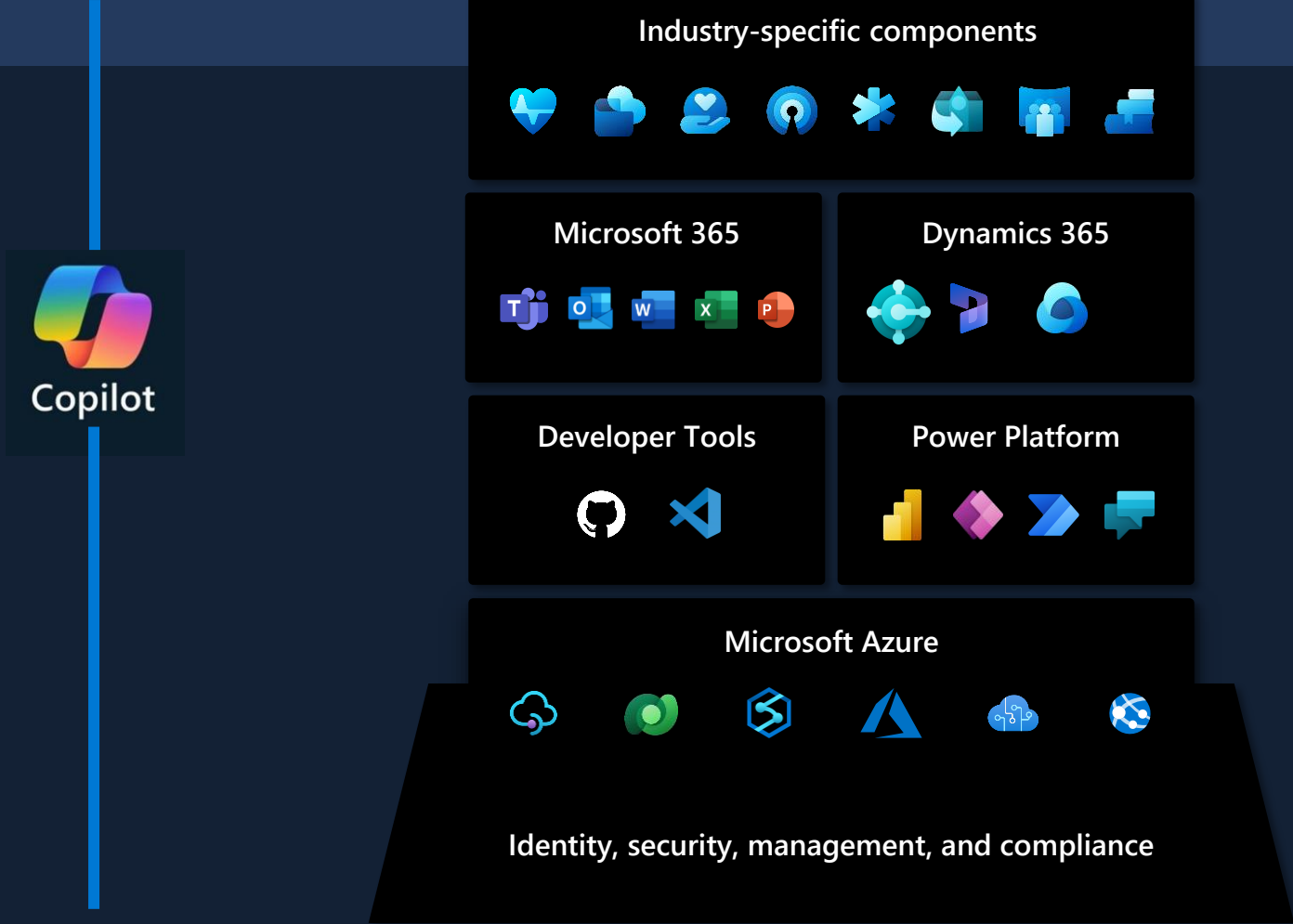
Peter Jakobsen

Sr. Partner Solution Architect, Business Applications

Microsoft Danmark



Microsoft Cloud



Security first



65 trillion
signals synthesized

75 Trillion

That is over 750 million signals per second, synthesized using sophisticated data analytics and AI algorithms to understand and protect against digital threats and criminal cyberactivity.



10,000+
security and threat
intelligence experts

34000

10,000+ engineers, researchers, data scientists, cybersecurity experts, threat hunters, geopolitical analysts, investigators, and frontline responders across the globe.



4,000
attacks blocked
per second

4,000 identity authentication threats blocked per second.



15,000+
partners

15,000+ partners with specialized solutions in our security ecosystem, who increase cyber resilience for our customers.



300+
threat actors
tracked

1500+

Microsoft Threat Intelligence has grown to track more than 300 unique threat actors, including 160 nation-state actors, 50 ransomware groups, and hundreds of others.



100,000+
domains removed

100,000+ domains utilized by cybercriminals, including over 600 employed by nation-state threat actors, have been removed (all time).



135 million
managed devices

135 million managed devices providing security and threat landscape insights.



Core Concept: Assume Breach

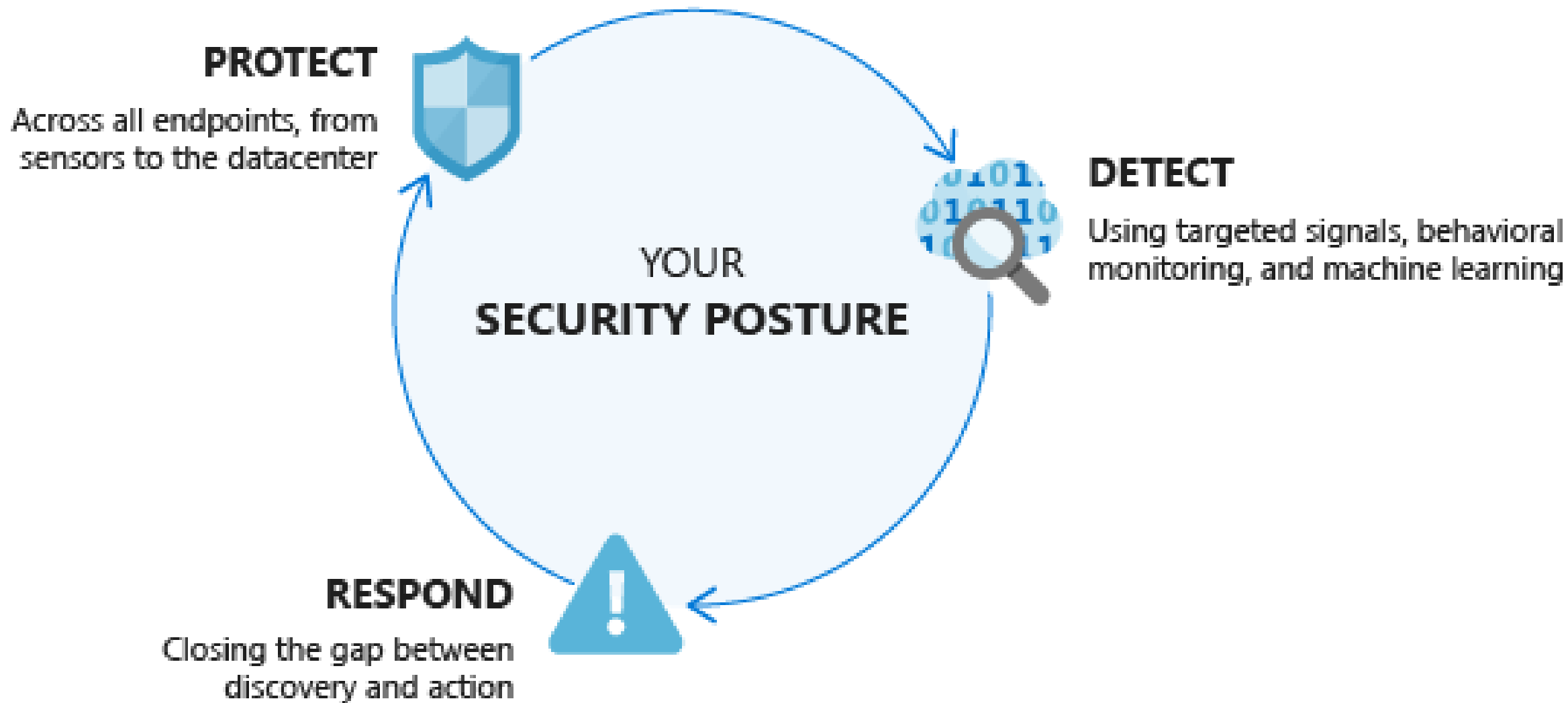


“Fundamentally, if somebody wants to get in, **they're getting in ...accept that.**

What we tell clients is: Number one, **you're in the fight, whether you thought you were or not.**

Number two, **you almost certainly are penetrated. ”**

Michael Hayden
Former Director, CIA and NSA



For Microsoft, security is job 1

“...prioritizing security above all else is critical to our company's future”

Satya Nadella
Chairman and CEO



2 Outcomes



A More Resilient and
Transparent Microsoft



Advanced Security Tools

3 Principles of Microsoft's Secure Future Initiative

Secure by Design

Security comes first when designing any product or service

Secure by Default

Security protections are enabled and enforced by default, require no extra effort, and are not optional

Secure Operations

Security controls and monitoring will continuously be improved to meet current and future threats

35.000 Security focused full time employees

How can we protect against 99% of attacks?

Fundamentals of cyber hygiene

99%

Basic security hygiene still protects against 99% of attacks.

How effective is MFA at deterring cyberattacks? A recent study based on real-world attack data from Microsoft Entra found that MFA reduces the risk of compromise by 99.2 percent.*



Enable multifactor authentication (MFA)



Apply Zero Trust principles



Use extended detection and response (XDR) and antimalware



Keep up to date



Protect data

← Outlier attacks on the bell curve make up just 1% →

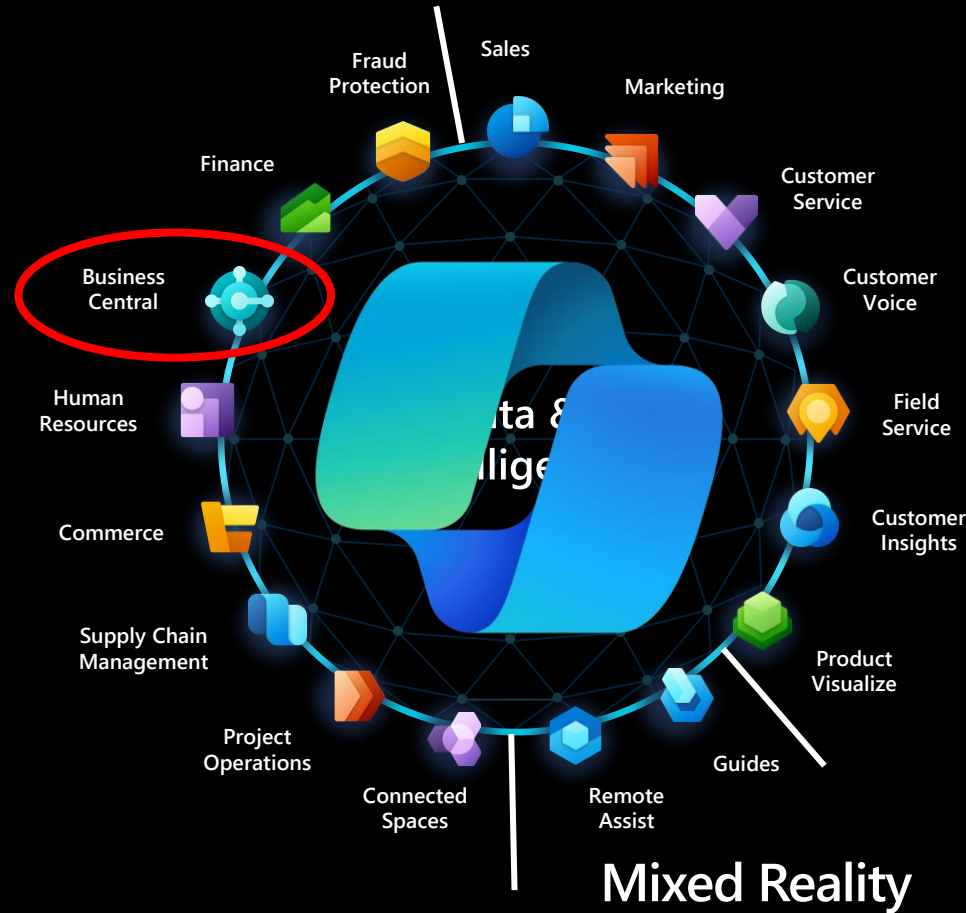


Copilot, Business Applications and Business Central online Strategy

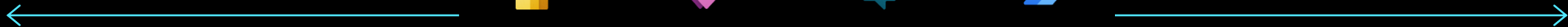
Microsoft Business Applications

Finance and operations (ERP)

Customer Engagement (CRM)



Mixed Reality



Power Platform



Power BI



Power Apps



Power Virtual Agents



Power Automate

Why Business Central?



Core functionality

Finance, supply chain management



Ease and speed of implementation

Business is changing faster than ever and SMBs need agility



AI and Collaboration

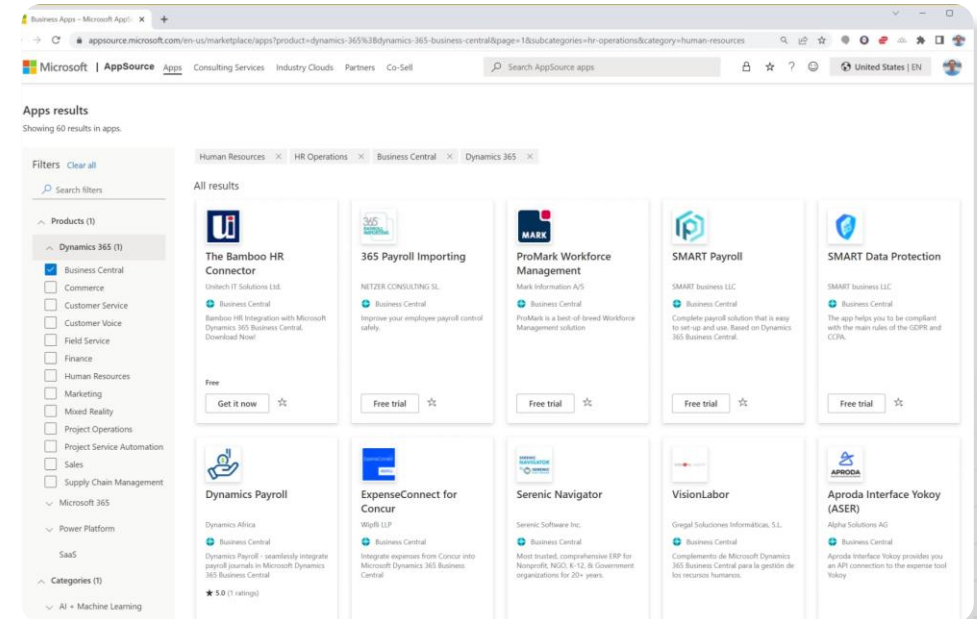
The lines between productivity, communication, and business applications are blurring



Reliability, performance, security,
compliance, and scale

Business Central differentiation: Core functionality

Global core ERP capabilities in the SMB segment without customization through a unique combination of built-in features and rich ISV ecosystem



Business Central differentiation: AI and Collaboration

Unmatched experiences built on the broad Microsoft ecosystem



Microsoft 365



Business Central



Power Platform



Microsoft Dynamics 365 Copilot

Business Central online momentum

40,000+

Customers

6000+

Apps on AppSource

170

countries where Business Central
online is available



Business Central Ideas



**We listen
and
we deliver**

67

Ideas delivered
on average pr. release

27%

Votes represented by
Delivered ideas

<https://aka.ms/bcideas>



Business Central 2024 W2

Dynamics 365 Business Central

2024 release wave 2 investment areas

AI powered business

Finance

- Subscription billing
- Regulatory requirements
- Multiple VAT numbers per customer

Supply chain

- Project and Service optimizations
- Field Service Integration with Service Management

Sustainability

- Sustainability Role Center
- Achieve sustainability scorecards and goals
- Record greenhouse gas emissions using purchase invoices
- Purchase Carbon credits
- Enable internal carbon fee calculation

Generative AI

- Create sales lines easily
- Create product information faster with Copilot
- Experience enhancements to chat with Copilot
- Suggest Number Series with Copilot
- Chat with Copilot to learn how to use installed add-on apps
- More languages

Reporting

- Out of the box Power BI apps
- Embedded Power BI pages
- Improved Report Explorer
- More Excel Layout reports
- Improved Data Analysis
- Improved Document Reporting
- Improved Financial Reporting
- Improved Word Layout

World class service

Geographic expansion

- Additional countries

User experience

- Actionable permissions errors
- Multilanguage shortcuts
- Faster data search and lookups
- Resize columns even when personalization isn't enabled

Power Platform

- Improved Power BI embed experience and fresh, new content
- Support for the new Power Automate designer
- Additional Power Automate actions in the connector
- Job queue notifications via Power Automate flows
- Auto-apply templates

Fundamentals

- Performance – Easier profiling
- Scalability
- Reliability
- High Availability

Efficient development

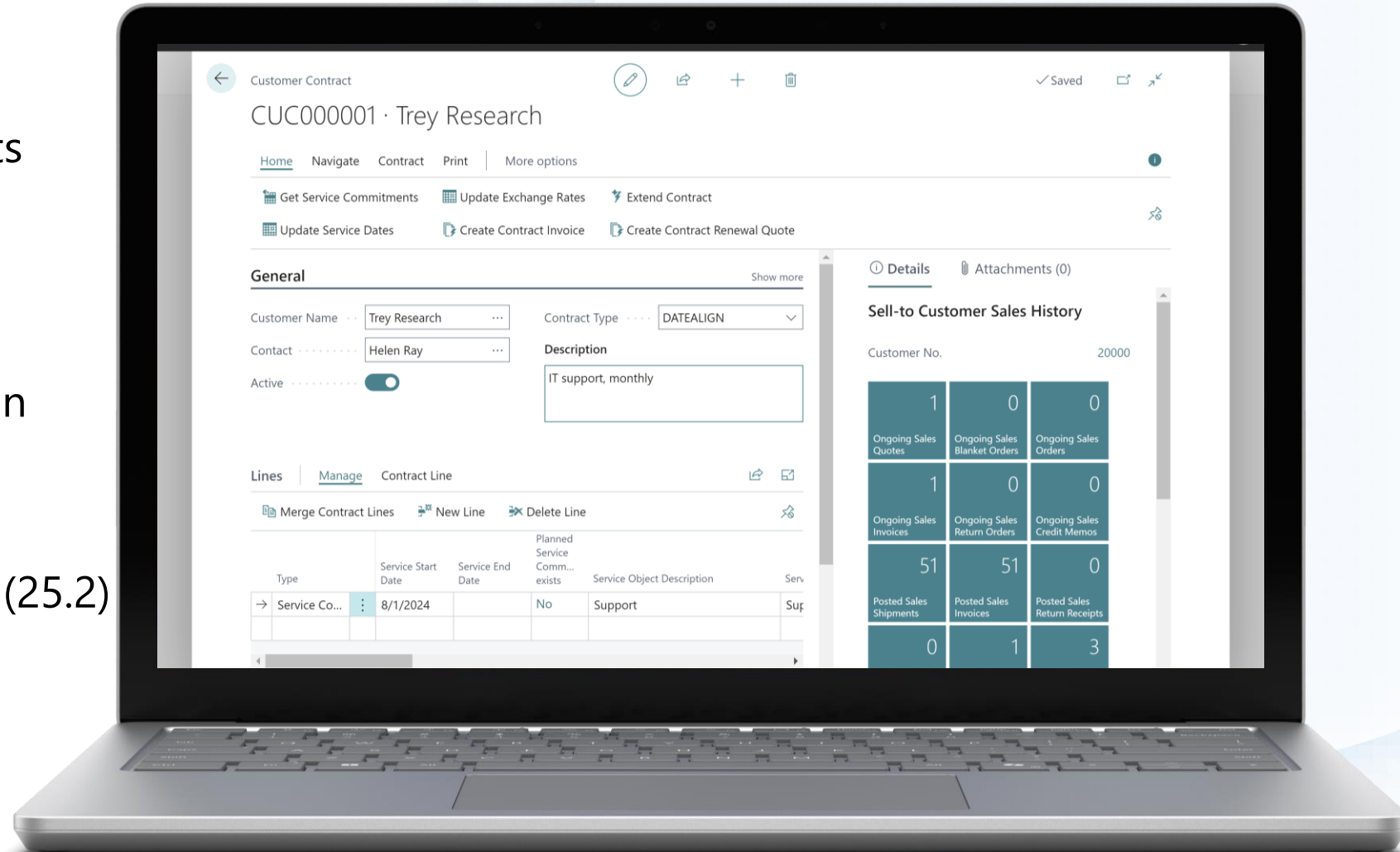
- AL Go: No friction in testing app dependencies
- Testing with Page Scripting
- One-click open in VS Code

Administration

- Flexible update management
- Environment access per partner
- Comprehensive Admin Center app management
- Advanced privacy protection options
- Auditing in Microsoft Purview

Subscription Billing (New Functionarea)

- Recurring billing for contracts
- Order process included
- Parameters for billing
- Usage-based billing
- Deferrals/revenue recognition
- Manage contract updates
- Standard reports
- Power BI embedded reports (25.2)
- Automated billing (26.0)



Sustainability tracking

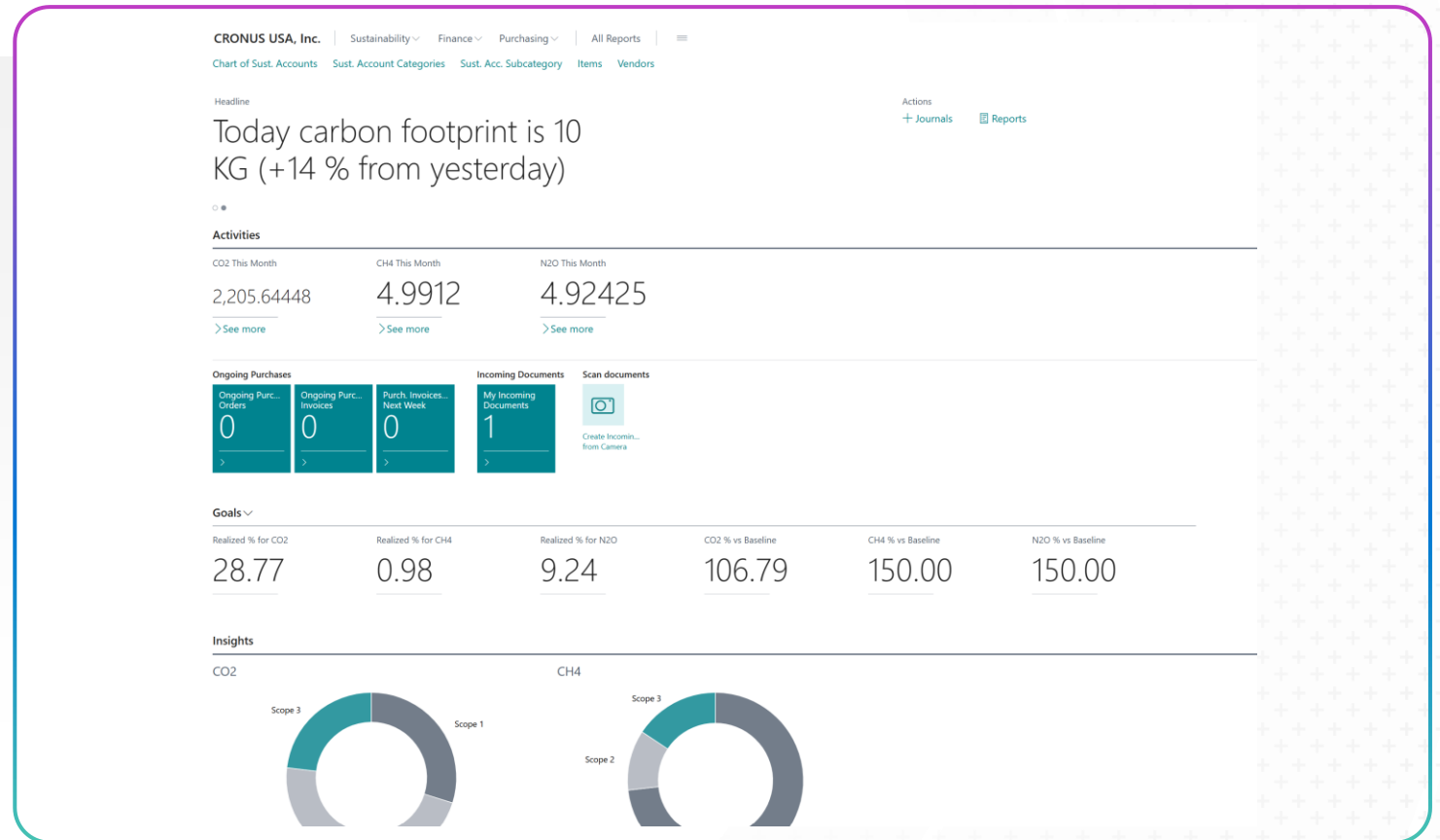
Role Center

Scorecards and Goals

Record GHG with purchase invoices

Carbon Credit

Carbon fees calculation



Frontline Worker Opportunity



Field Service

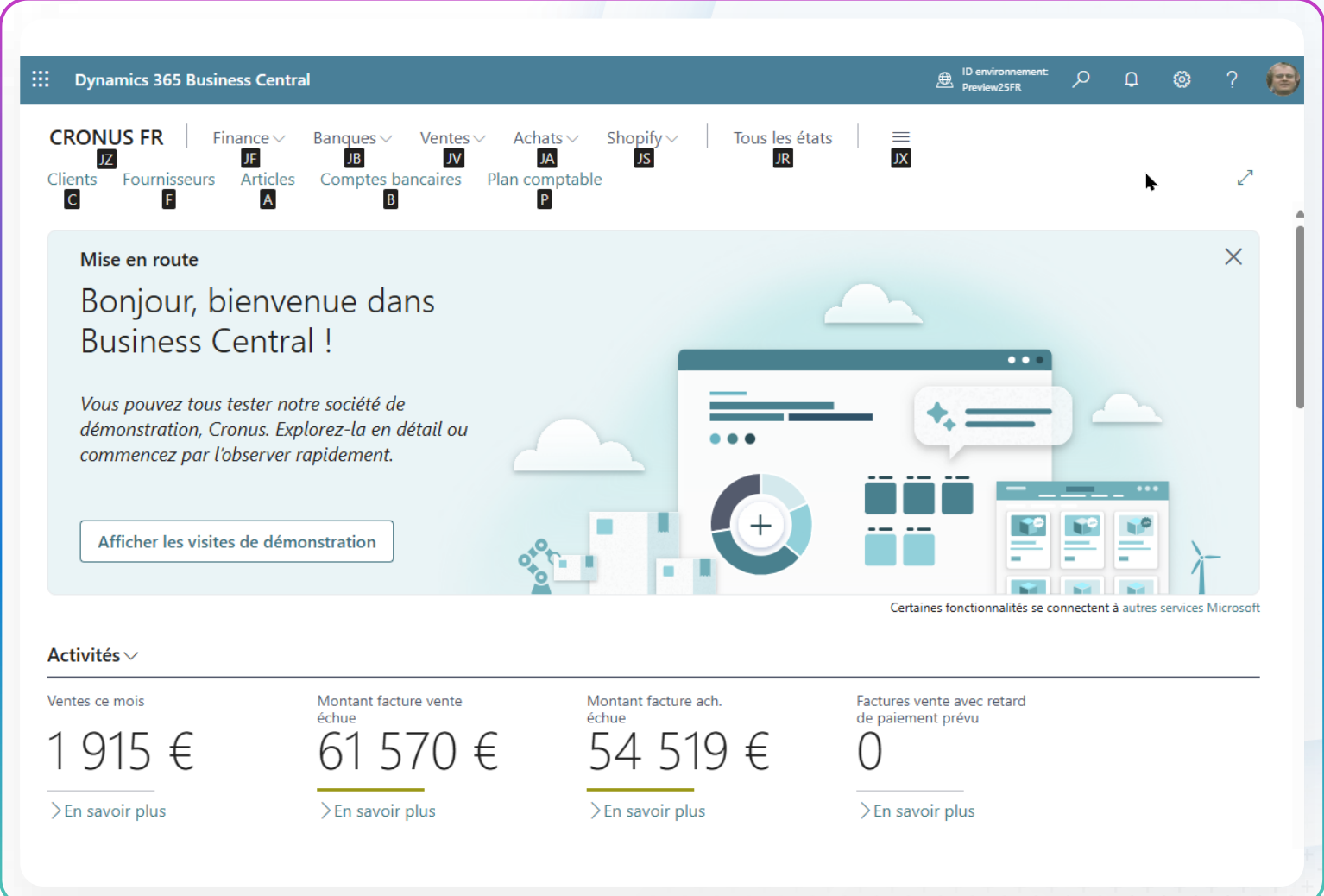
- Service Order aligned with Work Orders
- Service Item Lines aligned with Work Order Incidents
- Service Lines aligned with Work Order Products and Services
- Location to Warehouse Mapping
- Inventory availability – New Synthetic Relation added between Products and Item Availability
- Service Order Type to Work Order Type
- Service Order, Service Item Line, Service Lines to Work Orders

Access Keys in more languages

With 2024 wave 2 this feature supports 14 languages: Czech, Danish, Dutch, English, Finnish, French, German, Icelandic, Italian, Norwegian, Polish, Portuguese, Spanish and Swedish

Users simply need to press one key to see them all: Alt

More under:
aka.ms/bckey



The screenshot displays the Dynamics 365 Business Central interface in French. The top navigation bar includes the company name 'CRONUS FR' and various functional areas like 'Finance', 'Banques', 'Ventes', 'Achats', and 'Shopify'. A navigation pane on the left lists categories such as 'Clients', 'Fournisseurs', 'Articles', 'Comptes bancaires', and 'Plan comptable'. The main content area features a 'Mise en route' (Getting started) message: 'Bonjour, bienvenue dans Business Central !' and a button to 'Afficher les visites de démonstration'. Below this, a 'Certains fonctionnalités se connectent à autres services Microsoft' notice is visible. The 'Activités' (Activities) section provides a summary of key metrics:

Activités	Ventes ce mois	Montant facture vente échue	Montant facture ach. échue	Factures vente avec retard de paiement prévu
	1 915 €	61 570 €	54 519 €	0
	> En savoir plus	> En savoir plus	> En savoir plus	> En savoir plus

Modernized search experience in lists



Preview – coming soon

Get a faster (and better) search experience in

- Company-wide search (“search in data”)
- Select Modern or Legacy Search
- Full text instead of character matching
- AND operator used between words

The screenshot shows a search interface for CRONUS USA, Inc. with navigation tabs for Finance, Cash Management, and Sales. A search bar contains the text 'chair'. Below the search bar is a table with columns for 'No.' and 'Description'. The table lists three items: '1900-S : PARIS Guest Chair, black', '1908-S LONDON Swivel Chair, blue', and '1936-S BERLIN Guest Chair, yellow'. A dropdown menu is open over the search bar, titled 'Search in 'Items'', and contains three options: 'Use modern search (faster)' (which is selected), 'Use legacy search', and 'Learn more about search'.

No. ↑	Description
1900-S	: PARIS Guest Chair, black
1908-S	LONDON Swivel Chair, blue
1936-S	BERLIN Guest Chair, yellow

Resize columns (even when personalization isn't enabled)

Optimize for each device

- Stored in browser memory

Resize regardless of role

- Works without personalization
- Works when switching roles

Get it done, quicker – resizing is faster

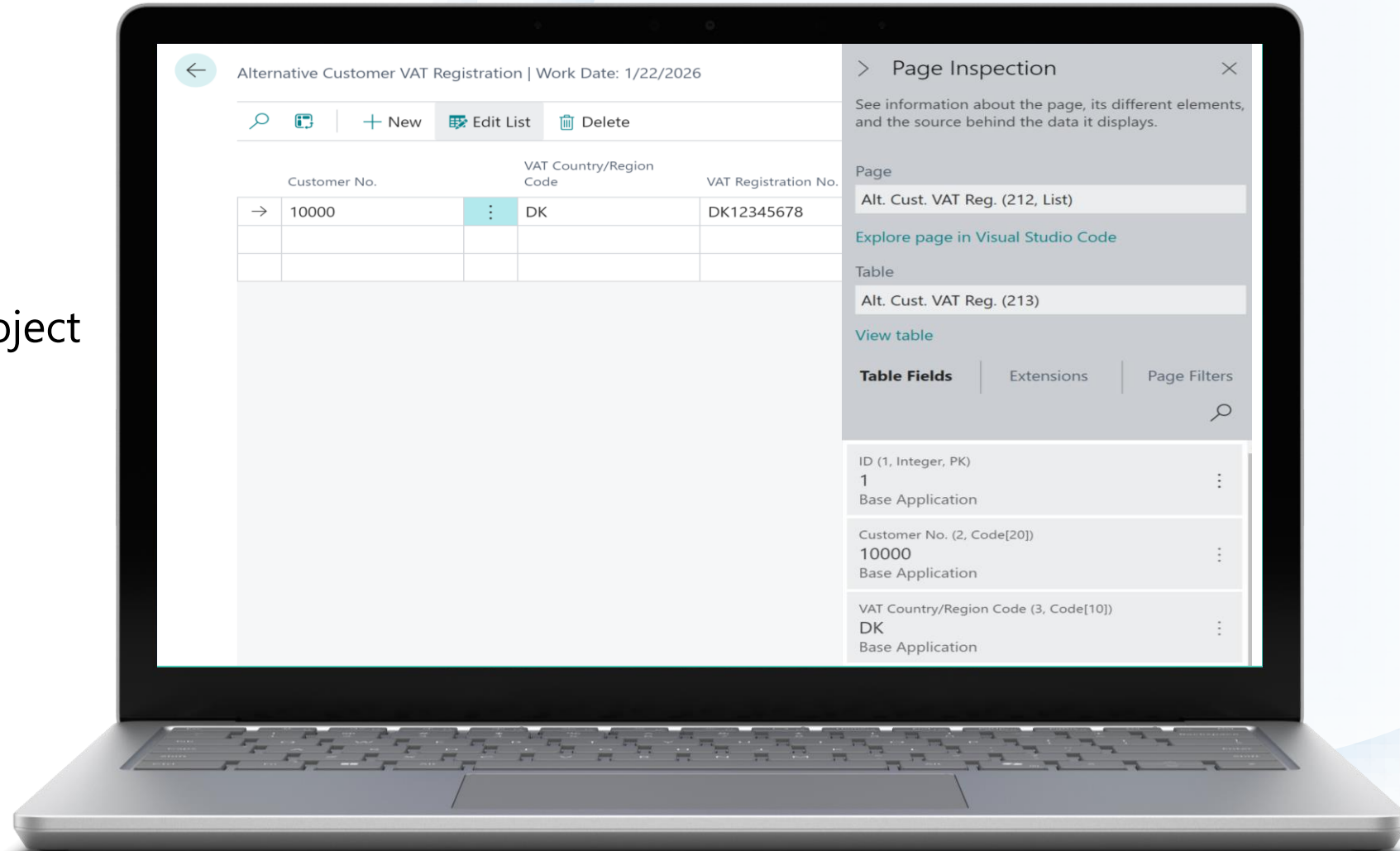
On any page – even Copilot prompt dialog

No.	Name	Net Change
18100	Petty Cash	76,549.23
18200	Business account, Operating, Domes...	17,835.35
18300	Business account, Operating, Foreign	–
18400	Other bank accounts	-17,835.35
18500	Certificate of Deposit	–
18999	Total, Cash and Bank	76,549.23
19999	Total Assets	191,167.17

Best of both worlds

Finance/Project

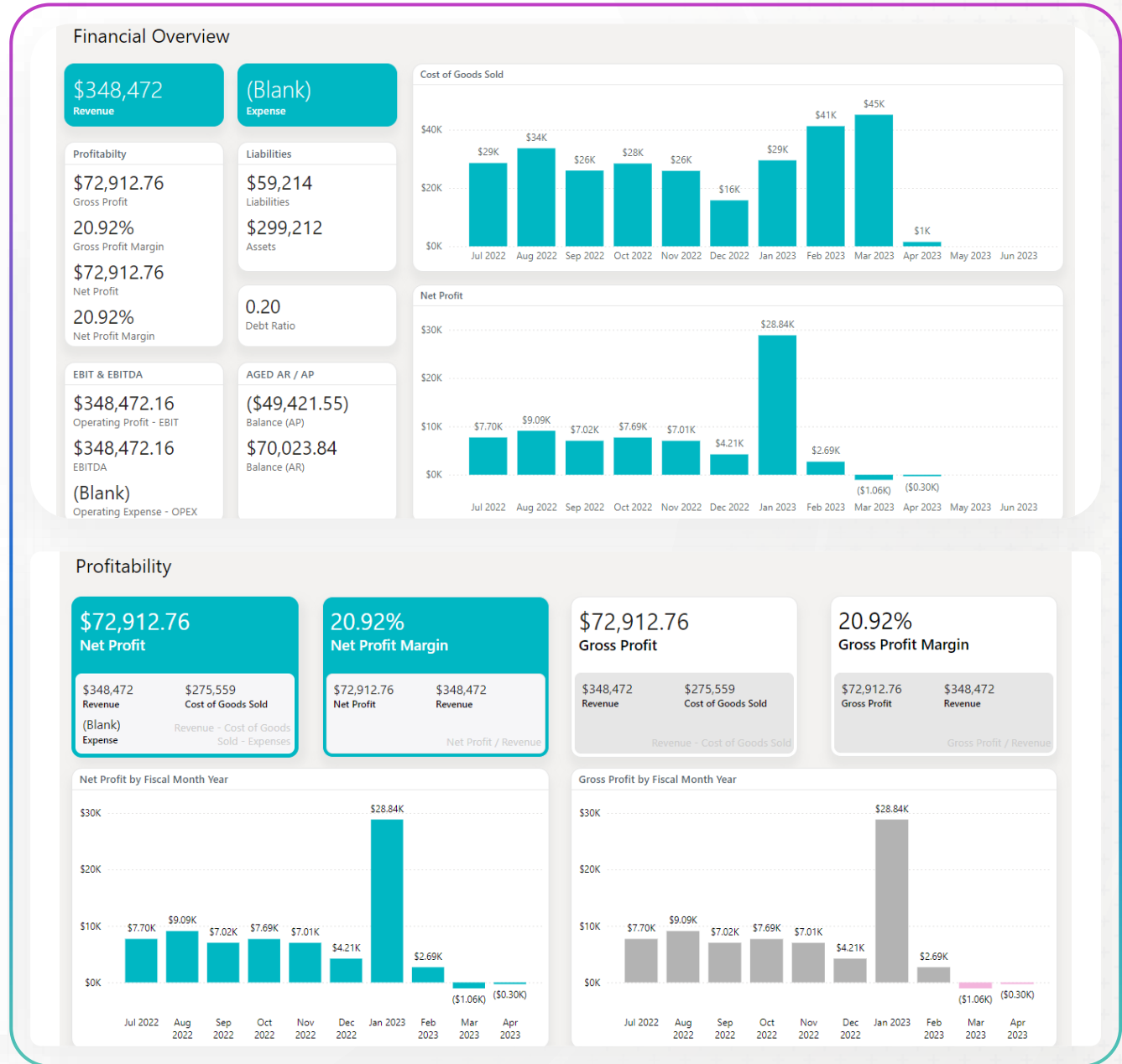
- Multiple VAT numbers (Customers)
- Create Purch. Order from project
- Finance report templates



Announcing

70+

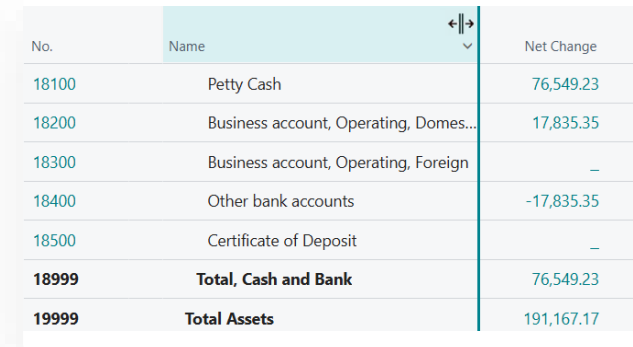
Built-in Power BI reports for Finance, Sales, Purchase, Inventory, Warehouse, and Projects



User Experience

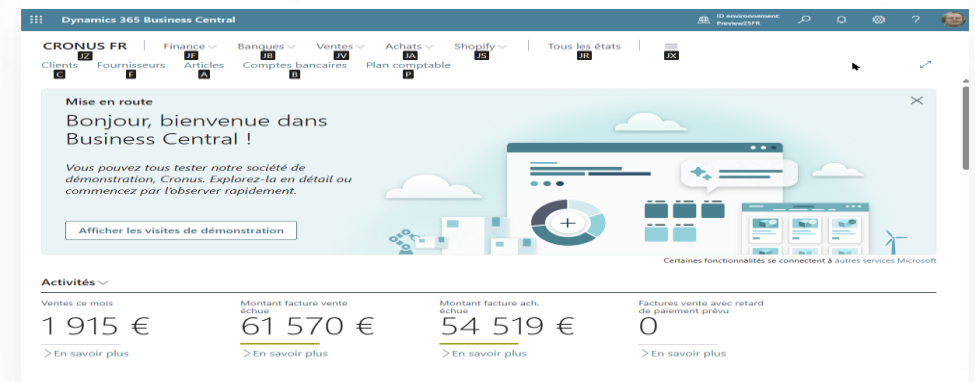
DEMO TIME

Resize columns in list views



No.	Name	Net Change
18100	Petty Cash	76,549.23
18200	Business account, Operating, Domes...	17,835.35
18300	Business account, Operating, Foreign	-
18400	Other bank accounts	-17,835.35
18500	Certificate of Deposit	-
18999	Total, Cash and Bank	76,549.23
19999	Total Assets	191,167.17

Access keys



CRONUS FR | Finance | Banques | Ventes | Achats | Shopify | Tous les états

Clients | Fournisseurs | Articles | Comptes bancaires | Plan comptable

Mise en route
Bonjour, bienvenue dans Business Central !
Vous pouvez tous tester notre société de démonstration, Cronus. Explorez-la en détail ou commencez par l'observer rapidement.
[Afficher les visites de démonstration](#)

Activités

Ventes ce mois 1 915 € > En savoir plus	Montant facture vente échue 61 570 € > En savoir plus	Montant facture ach. échue 54 519 € > En savoir plus	Factures vente avec retard de paiement prévu 0 > En savoir plus
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New version 2024 Wave 2

Learn / [2024 release wave 2 plan](#) /



Plan and prepare for Dynamics 365 Business Central in 2024 release wave 2

Article • 08/16/2024 • 3 contributors

[Feedback](#)

In this article

[Overview](#)

[Investment areas](#)

[For application administrators](#)

[Get the most out of Business Central](#)

Important

The 2024 release wave 2 plan covers all new functionalities planned to be delivered to market from October 2024 to March 2025. In this article, you'll find the product overview and what's new and planned for **Dynamics 365 Business Central**.

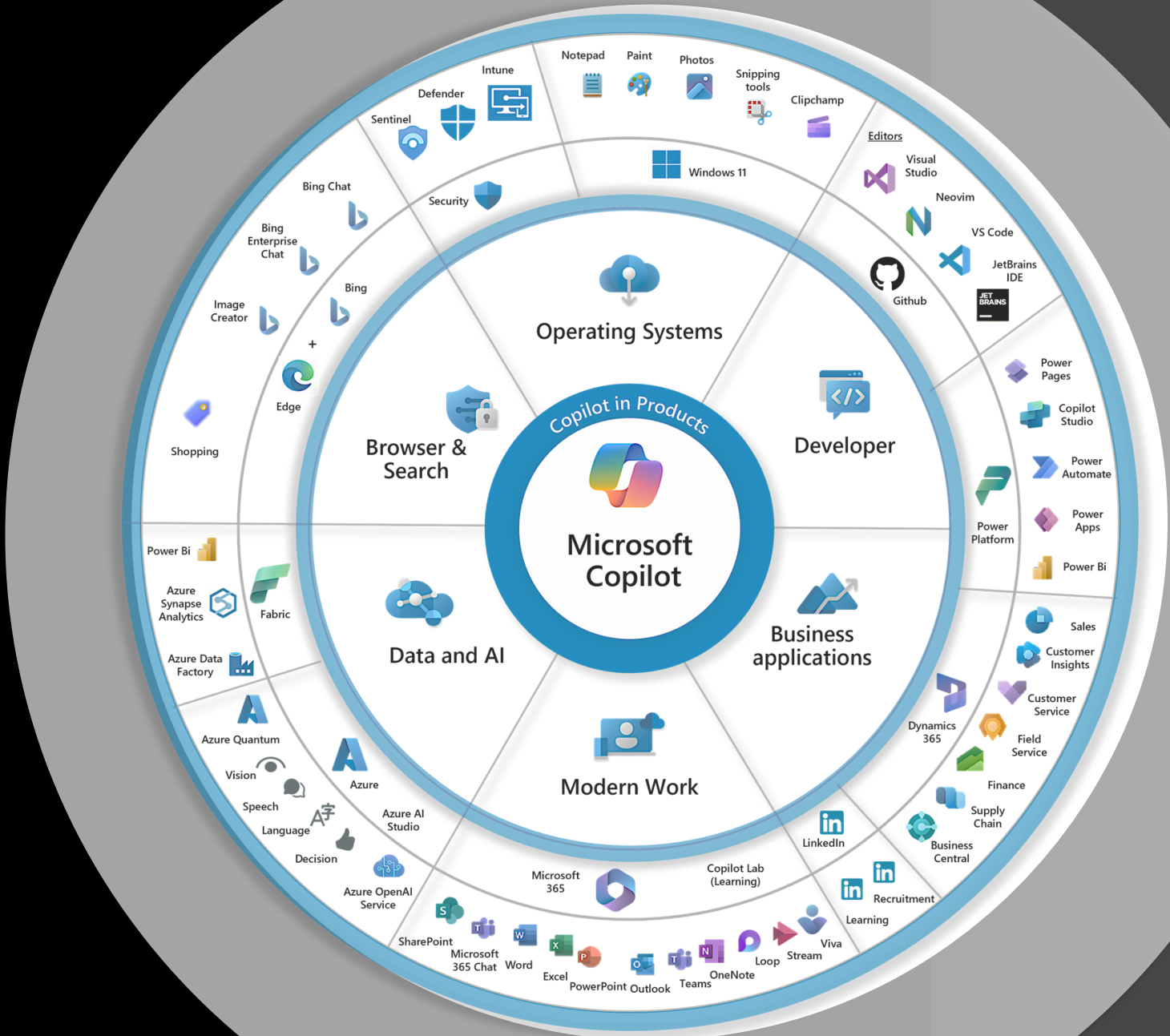
<https://aka.ms/bcreleaseplan>



Microsoft Copilot

Microsoft Copilot

Copilot experiences across the ecosystem



| Microsoft Azure Cloud

Runs on trust

Your data is your data

Data is stored encrypted in *your Azure subscription*

Your data from any fine-tuning is not used to train the foundation AI models

Azure OpenAI Service provisioned in *your Azure subscription*

Model fine tuning stays in *your Azure subscription* and never moves into the foundation AI models

Your data is protected by the most comprehensive enterprise compliance and security controls

Encrypted with Customer Managed Keys

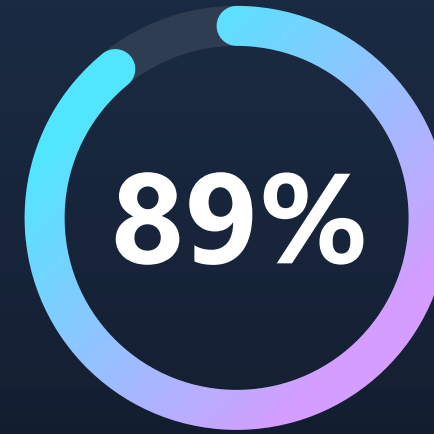
Private Virtual Networks, Role Based Access Control

Soc2, ISO, HIPPA, CSA STAR Compliant

Employees demand a new digital employee experience



Want digital tools that help them **be more agile**, to **automate daily tasks**, and **make information more accessible**.



Who do have access to automation and AI-powered tools **feel more fulfilled** because they can spend time on work that truly matters.

68%

said Copilot helped them
jump-start the creative process

70%

said they were more productive
with Copilot



Copilot for Microsoft 365

Unlock productivity and unleash creativity

Natural Language



Large Language
Models

+



Microsoft Graph
- Your Data -

+



Microsoft 365
Apps

+



The
Internet

Copilot for Microsoft 365



+

Microsoft 365 Chat 

Copilot in Business Central





Copilot in Business Central



Guide

Explains concepts and helps you learn new skills



Find

Locates records and pages, or finds matching products based on natural language inquiries



Compare

Reconciles bank statements or incoming e-documents



Analyze

Organizes data to help you get to insights faster



Suggest

Drafts product descriptions, suggests numbering pattern setup, and suggests product substitutes

Your AI-powered assistant for work

Copilot for Dynamics 365 Business Central

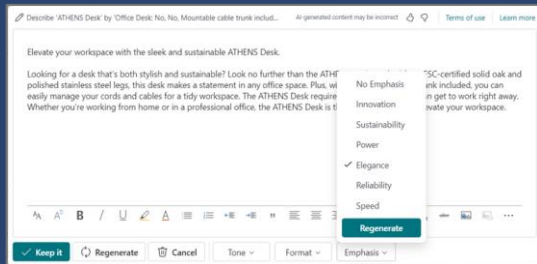
Generative AI in business applications

[Dynamics 365 Business Central - Copilot and AI innovation | Microsoft Learn](#)



Available

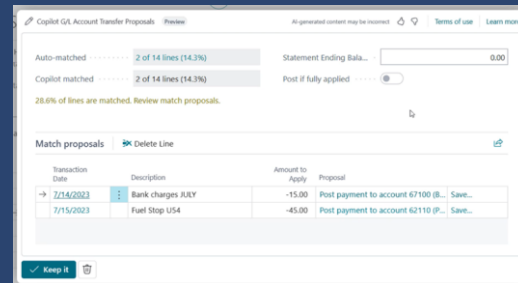
Marketing Text



- Start with a picture
- Author marketing copy
- Get AI-powered suggestions
- Customize suggestions

Available

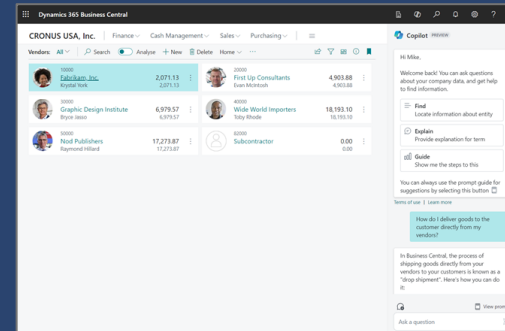
Bank Reconciliation



- Transaction matching
- Suggest G/L account
- Efficiency in Bookkeeping
- Ease of use

Preview (ENG)

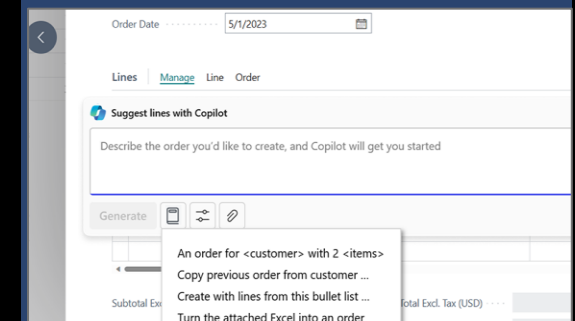
Chat with Copilot



- Intelligent suggestions
- Task automation
- Conversional ERP
- Productivity boost

Preview

Create sales lines



- Intelligent Processing
- Customer-specific suggestions
- Enhanced productivity
- Versatile Input methods

Copilot for Dynamics 365 Business Central

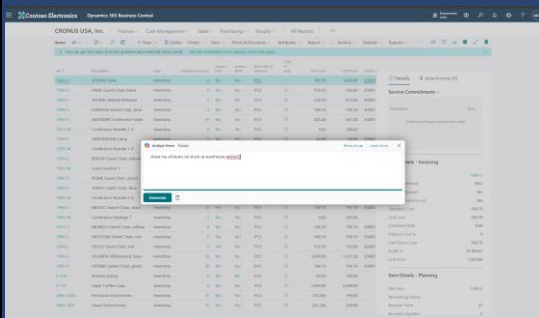
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Preview

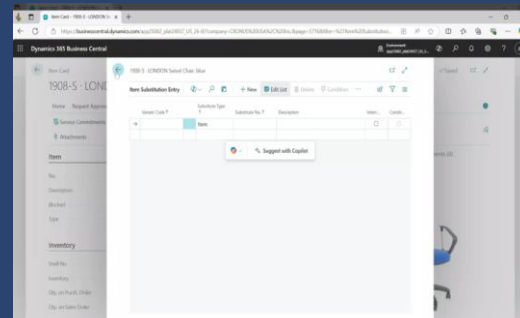
Analysis Assist



- Analyse list views with Copilot
- Adjust and add hidden fields

Preview (ENG)

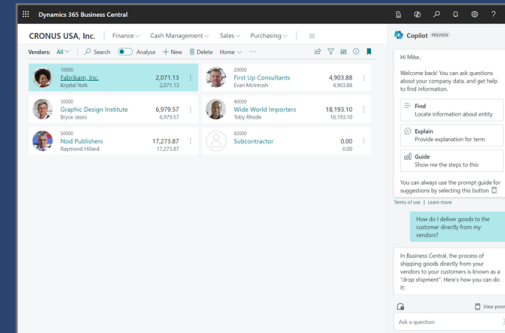
Suggest Item Substitutions



- Suggest item substitutions
- Will be expanded to attributes and dimensions

Preview (ENG)

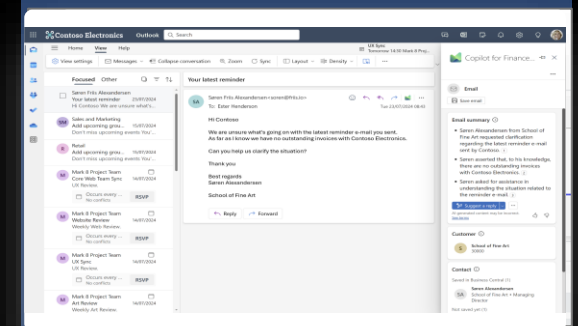
Suggest Numberseries



- Create new Number Series
- Modify existing
- Prepare for next year

Coming

Copilot for Finance (Standalone)



- Interact with BC data in Outlook
- Update invoice data from Outlook
- Email summarization and replies with BC data

AI Business

Demo

Chat with Copilot

Quickly find and go to your data and get explanation and help with tasks.

The screenshot shows the Dynamics 365 Business Central interface for CRONUS USA, Inc. The top navigation bar includes tabs for Finance, Cash Management, Sales, Purchasing, and Shopify. Below the navigation bar, there are search and filter options. The main content area displays a table of inventory items.

No. ↑	Description	Type	Quantity on Hand	Substi... Exist	Assem... BOM	Base Unit of Measure	Cost is Adj...	Unit Cost	Unit Price	Vendor No.	Default Deferral Template
1896-S	ATHENS Desk	Inventory	4	No	No	PCS	<input checked="" type="checkbox"/>	780.70	1,000.80	30000	
1900-S	PARIS Guest Chair, black	Inventory	0	No	No	PCS	<input checked="" type="checkbox"/>	150.30	192.80	20000	
1906-S	ATHENS Mobile Pedestal	Inventory	5	No	No	PCS	<input checked="" type="checkbox"/>	338.20	433.60	30000	
1908-S	LONDON Swivel Chair, blue	Inventory	3	No	No	PCS	<input checked="" type="checkbox"/>	148.10	190.10	30000	
1920-S	ANTWERP Conference Table	Inventory	10	No	No	PCS	<input checked="" type="checkbox"/>	505.40	647.80	20000	
1925-W	Conference Bundle 1-6	Inventory	0	No	Yes	PCS	<input checked="" type="checkbox"/>	0.00	188.80		
1928-S	AMSTERDAM Lamp	Inventory	8	No	No	PCS	<input checked="" type="checkbox"/>	42.80	54.90	10000	
1929-W	Conference Bundle 1-8	Inventory	0	No	Yes	PCS	<input checked="" type="checkbox"/>	0.00	233.80		
1936-S	BERLIN Guest Chair, yellow	Inventory	100	No	No	PCS	<input checked="" type="checkbox"/>	150.30	192.80	20000	
1953-W	Guest Section 1	Inventory	-49	No	Yes	PCS	<input checked="" type="checkbox"/>	0.00	125.80		
1960-S	ROME Guest Chair, green	Inventory	2	No	No	PCS	<input checked="" type="checkbox"/>	150.30	192.80	20000	
1964-S	TOKYO Guest Chair, blue	Inventory	4	No	No	PCS	<input checked="" type="checkbox"/>	150.30	192.80	20000	
1965-W	Conference Bundle 2-8	Inventory	-81	No	Yes	PCS	<input checked="" type="checkbox"/>	0.00	233.80		
1968-S	MEXICO Swivel Chair, black	Inventory	10	Yes	No	PCS	<input checked="" type="checkbox"/>	148.10	190.10	30000	

AI Business

Demo

Copilot- assisted data analysis

Get to key insights faster
with analyses views
powered by Copilot

The screenshot displays the Dynamics 365 Business Central interface for 'CRONUS USA, Inc.'. The main view is 'Customer Ledger Entries' with a table of transactions. A hand cursor points to the 'All' filter. The table includes columns for Posting Date, Document Date, Document Type, Document No., Customer No., Customer Name, and Description. The selected row is for an invoice dated 3/31/2024 with document number PS-INV103197 and amount 50000. A details pane on the right shows 'Customer Ledger Entry Details' for document PS-INV103197, including due date (4/14/2024), payment discount date (3/31/2024), and other financial metrics. Below this, 'Incoming Document Files' and 'Customer Details' are also visible.

Posting Date	Document Date	Document Type	Document No.	Customer No.	Customer Name	Description
3/31/2024	3/31/2024	Invoice	PS-INV103197	50000	Relecloud	Invoice S-INV102197
3/23/2024	3/23/2024	Payment	PS-INV103192	50000	Relecloud	Invoice S-INV102192
3/23/2024	3/23/2024	Invoice	PS-INV103192	50000	Relecloud	Invoice S-INV102192
3/19/2024	3/19/2024	Payment	PS-INV103188	50000	Relecloud	Invoice S-INV102188
3/19/2024	3/19/2024	Invoice	PS-INV103188	50000	Relecloud	Invoice S-INV102188
2/28/2024	2/28/2024	Invoice	PS-INV103184	50000	Relecloud	Invoice S-INV102184
2/21/2024	2/21/2024	Payment	PS-INV103179	50000	Relecloud	Invoice S-INV102179
2/21/2024	2/21/2024	Invoice	PS-INV103179	50000	Relecloud	Invoice S-INV102179
1/31/2024	1/31/2024	Invoice	PS-INV103171	50000	Relecloud	Invoice S-INV102171
1/24/2024	1/24/2024	Payment	PS-INV103166	50000	Relecloud	Invoice S-INV102166
1/24/2024	1/24/2024	Invoice	PS-INV103166	50000	Relecloud	Invoice S-INV102166
1/20/2024	1/20/2024	Payment	PS-INV103162	50000	Relecloud	Invoice S-INV102162
1/20/2024	1/20/2024	Invoice	PS-INV103162	50000	Relecloud	Invoice S-INV102162
12/28/2023	12/28/2023	Payment	PS-INV103154	50000	Relecloud	Invoice S-INV102154
12/28/2023	12/28/2023	Invoice	PS-INV103154	50000	Relecloud	Invoice S-INV102154
12/24/2023	12/24/2023	Payment	PS-INV103151	50000	Relecloud	Invoice S-INV102151
12/24/2023	12/24/2023	Invoice	PS-INV103151	50000	Relecloud	Invoice S-INV102151
12/20/2023	12/20/2023	Payment	PS-INV103147	50000	Relecloud	Invoice S-INV102147

Customer Ledger Entry Details

Document: Invoice PS-INV103197
Due Date: 4/14/2024
Pmt. Discount Date: 3/31/2024
Reminder/Fin. Cha...: 0
Applied Entries: 0
Detailed Ledger En...: 1

Incoming Document Files

(There is nothing to show in this view)

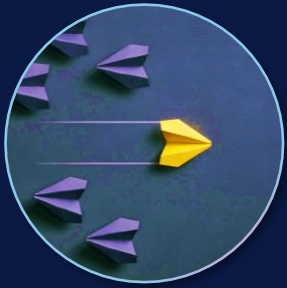
Customer Details

Customer No.: 50000
Name: Relecloud
Phone No.:



Et kig i krystalkuglen

ERP AI & Copilot roadmap



Guide users

How do I ...?
What is this ...?
How can I fix...?



Empower users

Find data
Inquire on insights
Generate Reports



Ensure best decisions

Identify outliers
Assess impact
Optimize for best action



Autonomy

Automate actions
Efficiently handle exceptions

More productive users

Autonomous processes

[Get started with the Sales Order Agent for Dynamics 365 Business Central](#)

Dynamics 365 Sales Order Agent



The screenshot shows the Dynamics 365 Business Central dashboard for a company named "CRONUS USA, Inc.". The dashboard includes a navigation menu at the top with options like Finance, Cash Management, Sales, Purchasing, and Inventory. Below the navigation, there is a "Get started" section with the heading "Hi, meet Business Central!" and a "Show demo tour" button. The main dashboard area displays several key metrics:

Activities			
Total Sales	Customer Sales (over 12 months)	Customer Sales (over 12 months)	Customer Sales (over 12 months)
\$1,906	\$63,890	\$49,422	0
See more	See more	See more	See more

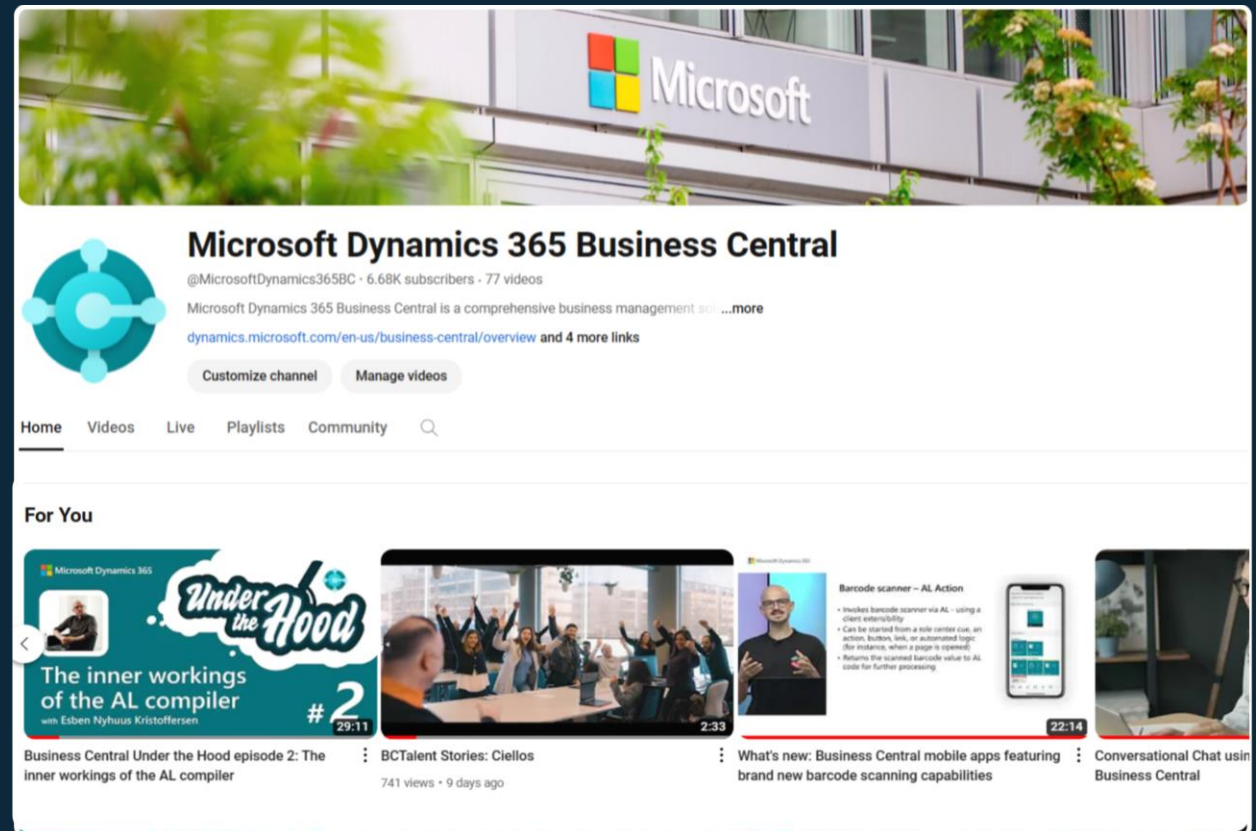
Outgoing Sales				Outgoing Purchases	
Total Orders	Total Orders	Outstanding POs (over 12 months)	Total Orders	Total Orders	Total Orders
2	9	0	7	14	3

Watch more videos on YouTube

New Business Central YouTube channel

One stop to watch videos:

- What is new
- Copilot and AI
- Short tips and tricks
- Technical deep dives
- Under the Hood podcast series



The screenshot shows the YouTube channel page for Microsoft Dynamics 365 Business Central. At the top, there is a banner image of a Microsoft building. Below the banner, the channel name "Microsoft Dynamics 365 Business Central" is displayed, along with the handle "@MicrosoftDynamics365BC", 6.68K subscribers, and 77 videos. A description states: "Microsoft Dynamics 365 Business Central is a comprehensive business management solution. [Learn more](#) at dynamics.microsoft.com/en-us/business-central/overview and 4 more links". There are buttons for "Customize channel" and "Manage videos". Navigation tabs for "Home", "Videos", "Live", "Playlists", and "Community" are visible. The "For You" section features a grid of video thumbnails. The first thumbnail is for "Business Central Under the Hood episode 2: The inner workings of the AL compiler" with a duration of 29:11. Other thumbnails include "BCTalent Stories: Ciellos" (741 views, 9 days ago), "What's new: Business Central mobile apps featuring brand new barcode scanning capabilities", and "Conversational Chat using Business Central".

aka.ms/BCYouTube

Thank you!



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